



इंडियन रेलवे केटरिंग एंड टूरिज़म कार्पोरेशन लिमिटेड

(भारत सरकार का उद्यम)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD.

(A Govt. of India Enterprise)

CIN-L74899DLI999GO1101707, E-mail: info@irctc.com, www.irctc.com, GSTIN: 07AAACI7074F2ZL

2024/IRCTC/NZ/DCS/NR/CLT/A-4

Date: 29.07.2025

Chief Commercial Manager/Catering,
Northern Railway,
Baroda House, New Delhi.

Sub: (LOC) Provision of on-board catering services in Train No. 12005-06, NDLS-KLK, Shatabdi Express - award of license and commencement of service in Cluster No. NR/CLT/A-4.

Ref: IRCTC/CO Letter No. 2024/IRCTC/P&T/CLUSTER/FEB/NR/CLT/A-4 dated 06.05.2024.

With reference to above, M/s R.K. Associates & Hoteliers Pvt. Ltd. A-25, Hospital Road, Jangpura, New Delhi-110014, has been awarded license for provision of onboard catering services in Train no. 12005-06, NDLS-KLK, Shatabdi Express (under Cluster No. NR/CLT/A-4) for a period of 05 Years (02.08.2025 to 10.08.2029) ex KLK (round trips) further extendable for 02 years subject to terms & conditions as enshrined in the standard bid document, which shall form part of the license. Competent Authority of IRCTC & Concerned Railway have jointly inspected the linked base kitchen (KLK & NDLS) set up by M/s R.K. Associates & Hoteliers Pvt. Ltd. These base kitchens found suitable to supply meals in Train no. 12005-06, NDLS-KLK, Shatabdi Express. Licensee will provide the on-board catering services in the above train w.e.f 02.08.2025 ex NDLS.

Licensee has paid License Fee of Rs. 2,16,00,000/- (i.e. 2,00,00,000/- + 36,00,000/- GST @ 18% - 20,00,000/- TDS @ 10%) for a period of 01 year as per LoA at IRCTC/NZ/Finance. Copy of Letter of award issued by IRCTC/Corporate Office is enclosed for your reference. For ordering Rail Neer, licensee has to place order on Rail Neer App only.

In view of above, you are requested:

- To advise Division Medical authorities to issue the medical fitness certificate to the staff of the licensee and FSSAI certificate on payment of charges as per procedure.
- To advise Station Managers KLK & NDLS to permit trolleys with pullers to load/unload the catering material at above stations.
- To issue travelling authorities to the staff of the catering licensee for the period of 02.08.2025 to 01.08.2026.

(M. D. D. 125)
Dy. General Manager
MCS/NZ/IRCTC



Copy:

- GGM/NZ, CRM/CDG, GGM/Railneer- for kind information, please.
- AGM/MCS/CO, AGM/MCS/NZ & AGM/IT/CO- for kind information, please.
- Sr. DCMs/ UMB - for necessary action regarding item-b) above for respective stations.
- Station Managers KLK & SML Station- for necessary action, please.
- AGM/SCS/NZ, AGM/Fin/NZ - for kind information, please.
- Control/RN/NZ & RO/CDG - for kind information and necessary action, please.
- M/s R.K. Associates & Hoteliers Pvt. Ltd. - to contact NR, Baroda House for collection of Travelling Authority/Card Pass & also contact designated medical officer to obtain FSSAI & Medical Certificate and ensure to depute catering staff having Identity Card, Police Verification Certificate to render smooth catering services as per terms and condition laid down in LOA and tender document for above mentioned Train.
- M/s Satyam Caterers Pvt. Ltd. - to peacefully handover the catering services as per given schedule.

उत्तरी क्षेत्र कार्यालय:- ११वा तल, बी-१४८, स्टेट्समैन हाउस, बाराखम्बा रोड, नई दिल्ली - ११०००१

टेली/ फैक्स :- ०११-२३२२११४६, २३२१०३२१

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